

1 – Introduction



Dear Provider:

Health Plan of Nevada, Inc. (HPN) thanks you for participating in our provider network. HPN has been serving Nevadan's for almost 40 years, and is the largest federally qualified health maintenance organization (HMO) in Nevada and is the state's oldest, and most experienced HMO. HPN is an affiliate of United Healthcare (UHC), a diversified healthcare company headquartered in Las Vegas, Nevada.

To make your participation with HPN as easy as possible, our HPN Provider Summary Guide is a quick reference tool for you and your office staff to use. Our goal is to make HPN's eligibility, billing, and managed care program procedures easy for you and your office staff to follow. By following the guidelines outlined in the HPN Provider Summary Guide, we can work together to ensure that quality health care is provided to our members and your patients.

The HPN Provider Summary Guide can be found on our website www.healthplanofnevada.com/Provider > I Need Help With > Provider Summary Guide. We encourage you to visit our website to remain current on HPN Policies and Procedures. Also, watch for periodic mailings, emails and facsimiles regarding updates.

If you have any questions or need assistance, please contact the Provider Relations Department at **(702) 242-7088** or **(800) 745-7065**.

Thank you for being a valued member of the HPN family of providers.

Sincerely,

Your Provider Relations team